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# New Wave Text Alert System

AUGUST 06TH 2015 BY DEE LOFLIN

## New Wave Text Alert System

**Dexter, Missouri** - New Wave customers can receive Text Messages when an unexpected outage occurs or when they do routine maintenance and your service is unavailable for a period of time.

In this day and age, text alerts seem to be the manner in which many business can get in touch with a multitude of people quickly. Not many New Wave customers are using this feature at this time, but according to New Wave it's a great way to find out when your service is experiencing an outage without you having to contact the call center.

It's great to know in advance when routine maintenance is being performed during the night when most are snug in their beds; however there are a few who are burning the midnight oil and being informed is key to communication. This text alert system is a great communication device and easy to utilize.

It's very simple to set up on your cell phone, but please remember standard text messaging charges may apply depending on your cell phone carrier.

### Text Alert Steps

1. Text to 25370
2. In the body of the text type NEWWAVE and your ZIP CODE
3. You will receive a response once you are signed up

That's all you have to do. Then when New Wave experiences a cable, phone, or internet outage in your zip code area, a text message will be sent to your phone.

If you have further questions about your the service call 1-888-8NEWWAVE or stop by your local office.

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