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# Brandel Named Customer Service Manager

SEPTEMBER 27TH 2017 BY DEE LOFLIN

## Brandel Named Customer Service Manager

Cape Girardeau, Missouri - Saint Francis Healthcare System announces the appointment of Danah Brandel as the new customer service and charge integrity manager in customer service.

In this role, Brandel is responsible for managing the day-to-day operations of all customer service and charge integrity operations. She is also responsible for overseeing customer service operations and fiscal health in the business department.

Brandel has been a part of Saint Francis for nearly 20 years. Prior to her new role, she was the lead medical payment specialist and payment processor. When she started at Saint Francis, she worked in Food and Nutrition Services as a cashier.

Saint Francis Medical Center is a 308-bed facility serving more than 713,000 people throughout Missouri, Illinois, Kentucky, Tennessee and Arkansas. Guided by its mission to provide a ministry of healing and wellness inspired by its Christian philosophy and values, the Medical Center has become a progressive, innovative regional tertiary care referral center. Saint Francis' major service lines, which have received national recognition, include the Neurosciences Institute; Orthopedic Institute; Family BirthPlace, featuring the region's first Level III Neonatal Intensive Care Unit; Heart Hospital; Emergency and Level III Trauma Center; Cancer Institute; and Fitness Plus.

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